

# PICCADILLY W1

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## StatMap

Advanced. Reliable. Simple.  
Choose any three.

### eVO™

## Street Naming and Numbering (SNN)

### Service Definition Document

eVO Street Naming and Numbering (eVO SNN) is a complete 'out-of-the-box' enterprise internet browser client application - and part of the eVO technology platform - for managing all parts of the SNN process



# eVO SNN: When Excel spread- sheets are not enough

eVO Street Naming and Numbering (eVO SNN) is - with its sister product eVO GMS - and part of the eVO technology platform which is our web-based proprietary platform. As such, all of our products are web-based.

eVO applications are built specifically to provide the most cutting-edge, integrated and seamless workflow based experience, so meeting effortlessly the objectives of SNN officers – for assigning house numbers, renaming properties or streets.

eVO SNN is the most advanced and capable internet browser client SNN application available, providing a full end-to-end service - requiring no extra software licences or third party applications. Everything is provided out-of-the-box.

***“eVO SNN doesn't require extra licences, like GIS, database, or reporting engines. And this also goes for all eVO technology platform applications: it is a complete technology solution.”***

eVO SNN is built upon StatMap's eVO technology platform, so we control all elements of our system and can deliver precisely what our customers need and when they need it – and all fully integrated so that for one simple fee you get everything you could possibly require.

## **eVO technology platform**

eVO SNN and eVO GMS can be used alongside your existing systems and also other web-based eVO technology platform applications, including Earthlight enterprise GIS and the Horizon Case Management System, and includes the following:

- Gazetteer Management System (GMS)
- Development Management / Control
- Building Control
- Local Land Charges
- Environmental Health / Protection
- Licensing
- Trading Standards
- Housing (Tenant and Asset Management)
- Traffic Regulation Orders
- Grounds Maintenance
- Scheduled Monuments
- Listed Buildings
- Tree Preservation Orders (TPOs)
- Cemetery Management



# OS Basemaps

## Beyond rasters

As part of the fully managed and maintained stack of Ordnance Survey (OS) map products, clients are also provided with a full UK-wide maintained and up-to-date supply of OS MasterMap data.

As such, clients avoid the overhead of maintaining their own base mapping data, and are assured that they're always working with the most current releases for all OS based products.

If hosting on their own network, clients can benefit from StatMap's unique system of pushing the newest OS MasterMap versions from our central server to our client's servers. The entire process is fully automated and transparent to the end user.



# Reports

Crucial part of eVO suite is an integrated reporting engine. Whether you need to understand your quality of your service (SLA), look at seasonal changes in revenue or find the customer with the biggest number of applications

– we've got you covered!







# Installation free Cloud

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The browser is the client.

No Flash, no Java, no Citrix, no **remote desktops**.  
No tricks, compromises or half-measures.  
Just the real cloud experience.

Therefore there is no need for maintenance of client  
installs on networked machines.

This means that officers are entirely free to use  
StatMap eVO applications from any location, be it  
home, office or in the field.

## Keep it secret. Keep it safe.

All communications involving customer data are always encrypted using the military grade TLS 1.3 encryption protocol. However, the weakest links are always people, and so we only work with providers which hold the following accreditations:

- **ISO 27001**
- **ISO 9001**
- **CSA Star Certification**

## 99.9% availability

We only use tried and trusted data centre providers, such as OVHcloud and Azure from Microsoft. Therefore, not only can we be sure that the data storage and processing is being carried out in accordance to the highest standards – but we can also expect 24/7 availability.



## Data centres



## Top of the line hardware

We know exactly what our software needs in order to run flawlessly and fast, and so we configure and tune our servers to match precisely our requirements.

No more slow spinning HDD or decades old CPUs. Instead, just the fastest SSD and high-end **Intel Xeon** processors are used.

## Unlimited bandwidth

All of our data centres are connected directly to the backbone of the UK internet. This means that we can receive and send gigabytes of data in seconds.

And our servers don't have to wait for A0 prints, or access to massive and detailed aerial imagery datasets.



Request

SNN/2018/0001

Request

Approval

Correspondence

New

Edit

Delete

List

Attachment

Correspondence

All

Emails

Documents

SMS

Conversational

NoReplyHorizon@statmap.co.uk To: -

1/19/2019, SNN \_ new name accepted.html

SNN \_ new name accepted.html

From: NoReplyHorizon@statmap.co.uk (NoReplyHorizon@statmap.co.uk)

To: - (-)



SN&N/SNN.RequestRef

Jerry Jerryowski

Satur

## Communication management

Notify external third-parties directly from the application, using rich, preconfigured templates.

Effortlessly track all communication channels, like:

- emails,
- phonecalls,
- conversations,
- scanned documents.

## Smart name checking

Blazingly fast and precise name checking functionality allows you to quickly verify whether similar name is in use in a given locality, ward or entire council.

## Check street names

New street name:

Rave

Name

### Top 10 closest matches

RAVENDALE ROAD

RAVENSFLEET ROAD

EAST STOCKWITH

RASE LANE

RACHEL CLOSE

RAWLINSON AVENUE

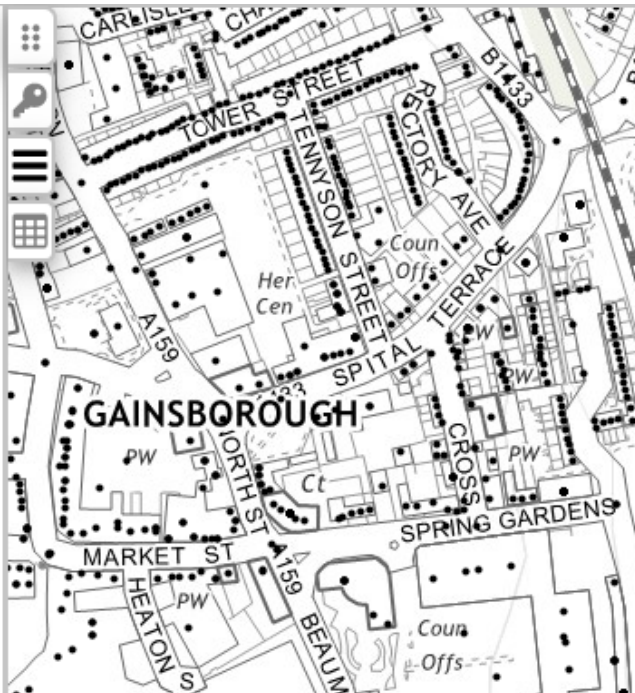
CAISTOR

RASEN LANE

FALDINGWORTH

RAMPER LANE

FENTON



# Single Source of Responsibility

## THE PERFECT STORM

### 1. All Systems Down

9 out of 10 system failures are caused by miscommunication between ICT and software vendors, leading to organization-wide outage.

### 2. The Blame Game

When more than one party is involved, resolution process takes much longer than needed as "whose fault it is" game is afoot. Rather than focusing on resolving problem at hand parties tread carefully (and slowly) to mitigate potential responsibility.

### 3. 28 DAYS LATER

After days of losing money and sleepless nights for system administrators the system finally seems to be live again. No one admitted any wrong-doing and no contingency plans have been put in place. Till next time...

But it doesn't have to be like that anymore.

By controlling the full stack, StatMap can offer you the fully managed service where it is up to us ensure that everything runs smoothly and in perfect harmony.

We take care of:

- servers,
- databases,
- basemaps,
- backups,
- migration policies

so you don't have to.



Who you  
gonna call?



## Technical Experts

All of our support personnel are technical experts, and are in a position to assist you immediately. As such, we do not hide behind sales teams. You can be sure that the person dealing with your request is an expert in our platform products, their architecture and design.

## The Challenge

Our technical experts are eager to work with you to maximise the business benefits which you will enjoy using eVO Platform products. Therefore, we encourage you to discuss any issues or ideas you may have with us. We seek to continually improve and develop the eVO Platform so that it meets your business needs both now and in the future.

## Working With You

Should you need help or advice in getting business-specific applications, projects and integrations moving, again, please do let our technical experts know. We're more than happy to work with you in order to achieve your business goals.



“

***StatMap operates the most comprehensive and generous customer service operation available on the market.”***



# Our clients

SNN is a part of eVO Platform – a product range which provides complete coverage of enterprise spatial applications and services to all public and private sector organisations, including: Local Government, Central Government, Engineering Consultancies, NHS, Financial Institutions, Estate and Rural Surveying Practices, Charities, Utilities, etc.





# What they say about us



“

StatMap software deployment was simple almost beyond belief, users and user groups are simple to set up with very powerful control capability over providing functionality and data access to those same users and groups. This is ideal for a large organisation, like local authorities, where control over all elements of the system – from database design, data creation and data manipulation, access and deployment – are provided from once centralised system.”

**Stuart Kimsey** / GIS Officer  
East Lothian Council

“

StatMap is our vendor of choice, and when combined with a spatial database, allows us to undertake the range of GIS related tasks, from simple mapping to complex spatial analyses. With an active user community and a receptive development team, the product is continually enhanced – so much so we were able to move to a virtual desktop and lose the desktop licenses in most instances.”



**Alisdair MacLean** / GIS Manager  
Policy and Performance  
Brent Council

# Executive Overview

- Truly web-based SNN
- Future-proof solution<sup>†</sup>
- Hassle-free procurement<sup>‡</sup>
- GDPR and Brexit-ready\*

No cost of:

- server provisioning
- internal ICT support
- GIS component
- basemap updates



**Crown  
Commercial  
Service**  
*Supplier*

<sup>†</sup> Design for GeoPlace Central Maintenance

<sup>‡</sup> Available via trusted G-Cloud framework

\* All data hosted within UK borders

UK-only datacentres



Certified providers



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